

Request for Repair, Upgrade or Change



SCUFGAMING

**** Please complete this form and include it in the box with your controller. Please write legibly.**

Name of Original Purchaser: _____

Order Number: _____ **Customer Support Ticket # (if applicable):** _____

SCUF Seal of Approval #: _____ (located inside the paddle hatch or on the back of your SCUF)

Your Name: _____

Email Address: _____ **Phone Number:** _____

Return Address (where should we send your repaired or upgraded SCUF?):

Describe your problem, upgrade or change request. Please give as much detail as possible:

Please list any accessories that you use with your SCUF (headsets, thumbstick or trigger accessories):

What game(s) are you playing when the issue occurs?

Please note: Many issues can be resolved by browsing our Frequently Asked Questions at www.support.scufgaming.com and using the various troubleshooting tips listed there. If you are experiencing an issue that involves a third party device or accessory, please contact the manufacturer to troubleshoot any compatibility issues.

Please remember to include this form in the box when you ship your controller. We strongly recommend that you use a traceable shipping service.

Please return your controller and completed form to:

**Scuf Gaming
Repair Dept.
3970 Johns Creek Ct, Suite 325
Suwanee, GA 30024**